

Services Summary

Alarm Monitoring Services

DigiCom, Inc. is a UL Approved Central Station. We can easily handle any of your monitoring needs! We offer digital monitoring over traditional phone lines but also can provide your customer with several cellular, internet and radio monitoring options.

Direct Billing Services

Our experienced billing staff can provide all of your billing needs! We send your customers an invoice on the cycle chosen listing your company name. We post every payment, answer all billing questions, mail statements on unpaid amounts and send you a monthly A/R report. All sales tax collecting and reporting is done for you. Automatic checking account debits and/or credit card payments are part of our service and many customers really like this feature!

Disaster Recovery Center

Our Disaster Recovery Plans are tested each year and provide a seamless transfer to the Disaster Recovery Site. We also act as a Disaster Recovery Center for sites as needed!

Free Internet Access

You can access your account information 24 hours a day with our SimsWeb Access for Alarm Companies. Many monitoring companies charge extra for this access but ours is completely free!

Programming

We program all cellular and internet units for you so that you can take care of your business and tend to the services at hand.